IOS Users:

Logging into Salesforce Field Service Mobile app

1. Download the Salesforce Field Service mobile app from the Apple App Store.



2. Open the App - Select Get Started.



3. Either view all of the tabs on the overview or select Skip.



4. Click Log In.



5. Review Salesforce.com EULA and select I Accept.



6. Before entering your Username and Password, tap on the gear icon to choose a Connection.



7. Tap on the "+" to create a new connection



8. Enter the Host, daktronics.my.site.com/MySupport, and a Label for this connection, Dak.



9. Tap "Done" to return to the log-in screen.



10. Enter your email address. This email address is the same as your UPS Login.

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←	Log In	\$
9		
Log in	Welcome to mydaktronics to continu	ie to MySupport.
	Continue	
	OR	
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Venus Forgo Reque Terms Help	Control Suite Login t username? st Daktronics Account of Service	

11. Enter your password. This password is the same as your UPS Login.

Note: If you do not remember your UPS password, tap "Forgot Password?" to have it reset.

	DAKTRONICS		
	Enter Your Password		
	Enter your password for My Daktronics to continue to My Support - UATPART		
	testing@testing.com.invalid Edit		
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	Forgot password?		
	Continue		

12. You must Allow Access for the Salesforce Field Service for iOS.



13. It is recommended to adjust app setting in your system settings to set location services to always.

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	Location	
ALLOW LOCATION	ACCESS	
Never		
Ask Next Time	Or When I Shar	e
While Using the	Арр	
Always		
App explanation: "F mapping and other your location with y other third parties."	ield Service uses y location services, a our employer, cust	our location for and can share omers, and
Precise Locatio	n	
Allows apps to use setting off, apps ca approximate locatio	your specific locati n only determine y	an. With this our
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Note: Setting the Field Service Mobile App set to Always will give you up to date notifications and pull real time data when you arrive onsite.

14. Once you have logged in successfully you should see a screen with a blank schedule.

