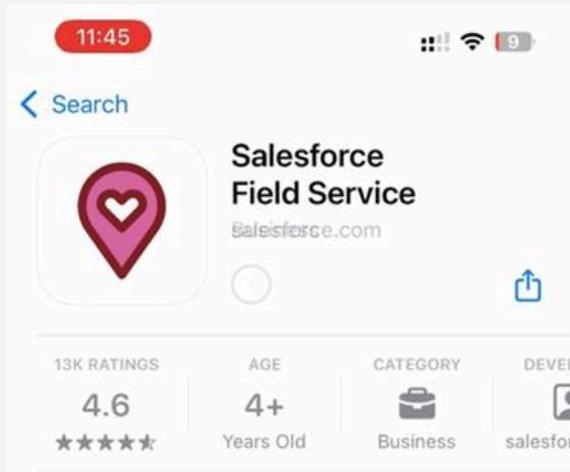


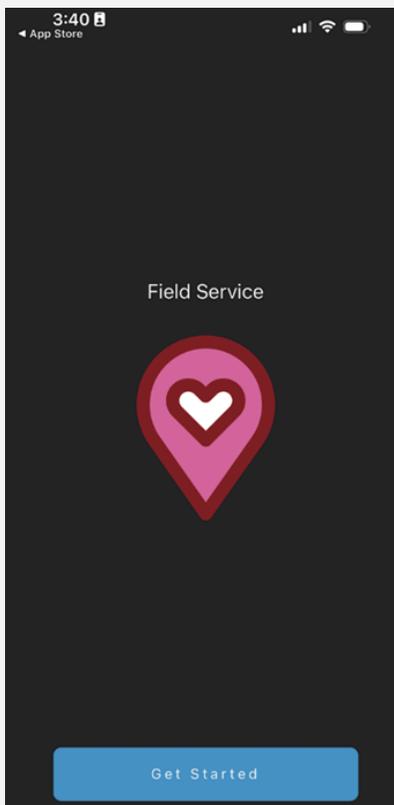
IOS Users:

Logging into Salesforce Field Service Mobile app

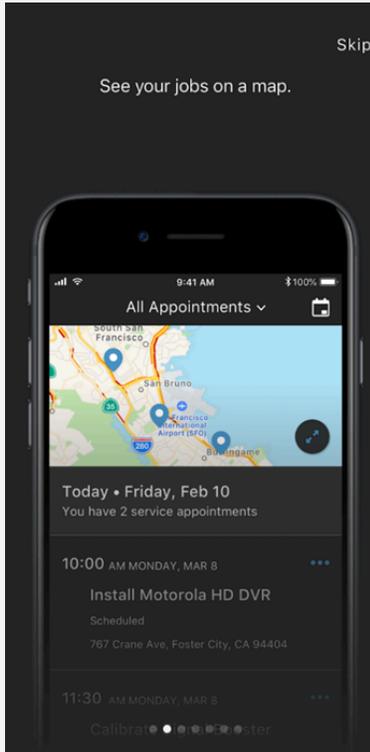
1. Download the Salesforce Field Service mobile app from the Apple App Store.



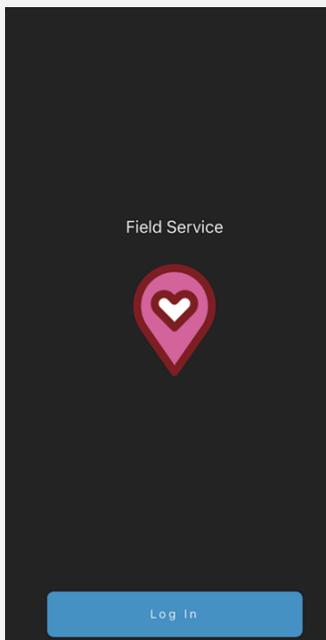
2. Open the App - Select Get Started.



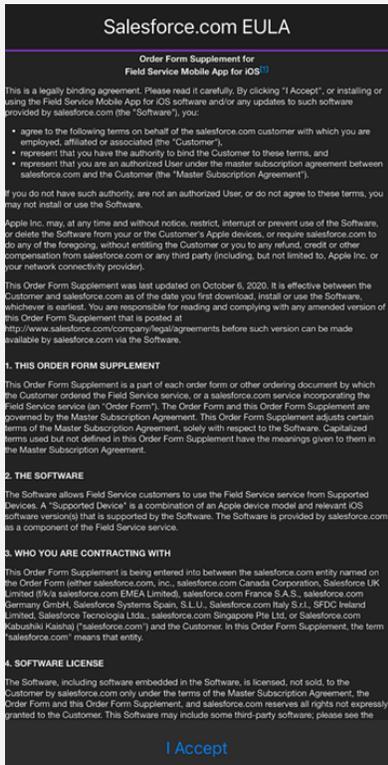
3. Either view all of the tabs on the overview or select Skip.



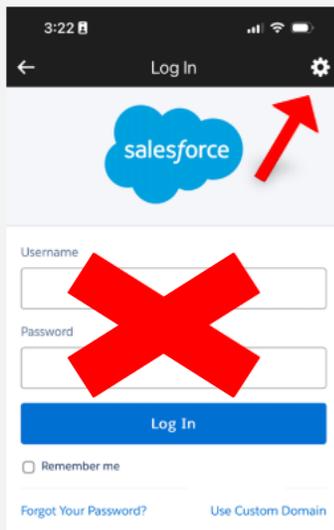
4. Click Log In.



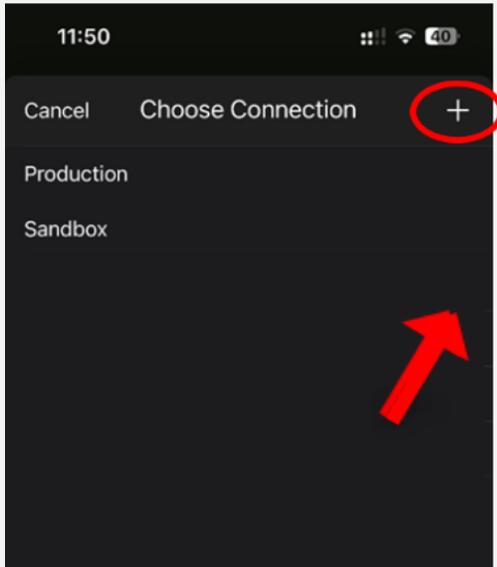
5. Review Salesforce.com EULA and select I Accept.



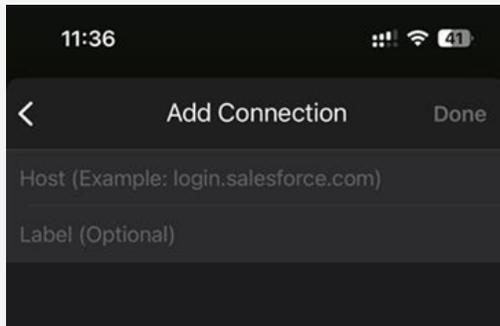
6. Before entering your Username and Password, tap on the gear icon to choose a Connection.



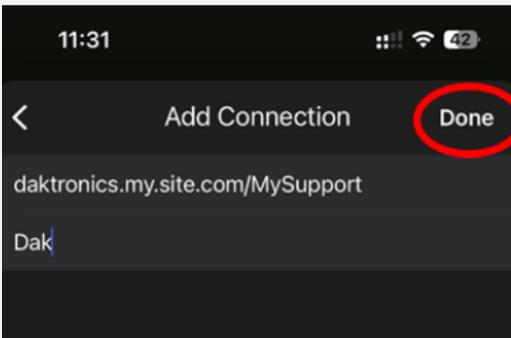
7. Tap on the “+” to create a new connection



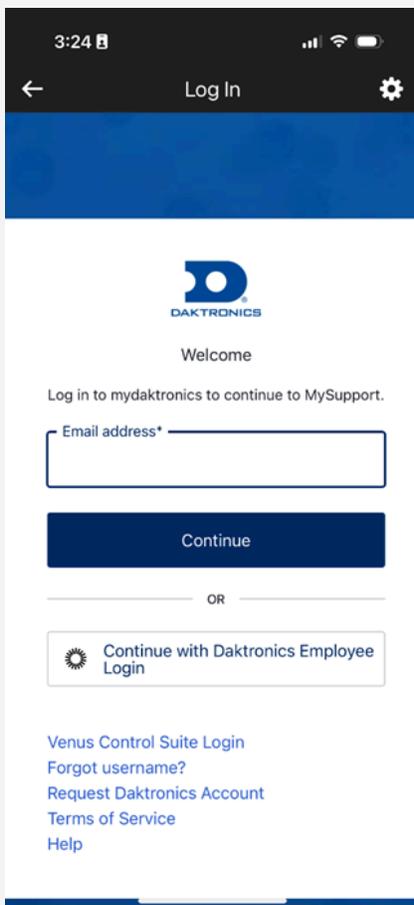
8. Enter the Host, [daktronics.my.site.com/MySupport](https://daktronics.my.site.com/MySupport), and a Label for this connection, [Dak](#).



9. Tap “Done” to return to the log-in screen.

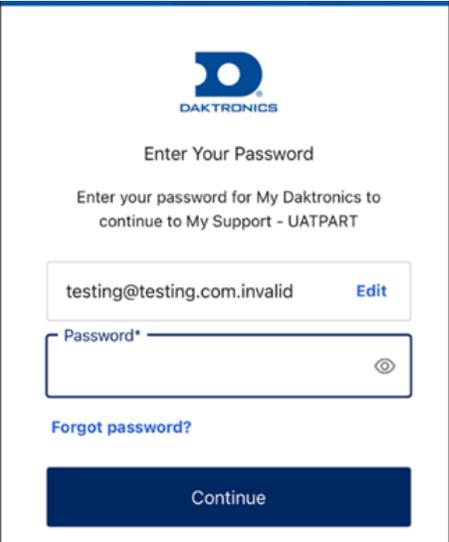


10. Enter your email address. This email address is the same as your UPS Login.

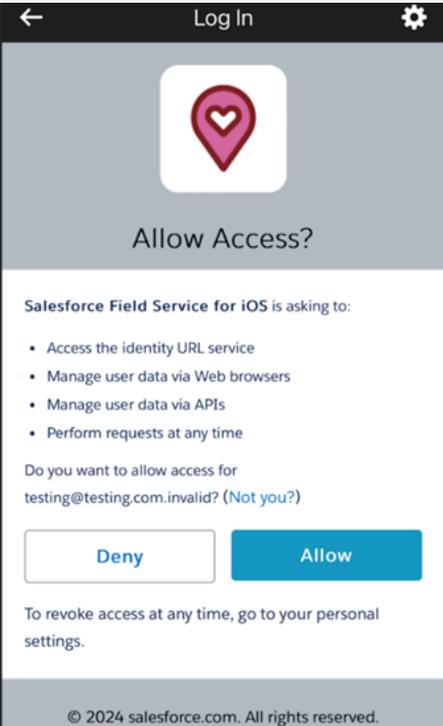


11. Enter your password. This password is the same as your UPS Login.

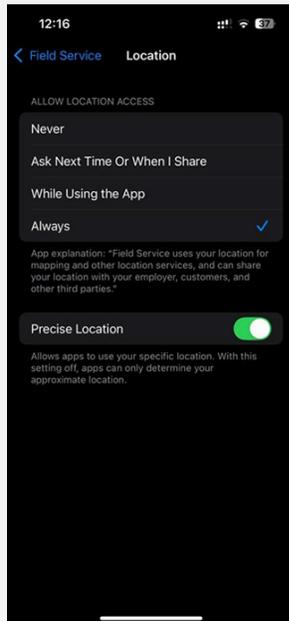
Note: If you do not remember your UPS password, tap “Forgot Password?” to have it reset.



12. You must Allow Access for the Salesforce Field Service for iOS.



13. It is recommended to adjust app setting in your system settings to set location services to always.



Note: Setting the Field Service Mobile App set to Always will give you up to date notifications and pull real time data when you arrive onsite.

14. Once you have logged in successfully you should see a screen with a blank schedule.

