How To Access GSP using Microsoft Edge

NOTE: If your computer does NOT have Silverlight currently installed. <u>Click here to download</u>

- 1. From Microsoft Edge Open Settings
- 2. Click Default browser
- 3. Update Let Internet Explorer open sites in Microsoft Edge to Always (Recommended)
- 4. Update Allow sites to be reloaded in Internet Explorer mode to Allow



- 5. Click on Log In to GoServicePro from the <u>Field Service Portal</u> will prompt you to install Silverlight Do not click link.
 - a. Click on envelop with "e" if available
 - b. If not available

1. Click on the 3 dots on the far right



2. Click on Reload in Internet Explorer Mode from the drop down

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- 6. A prompt will then come up to ask if you would like to open in Internet Explorer next time
 - a. Toggle option to the right
 - b. Click done

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