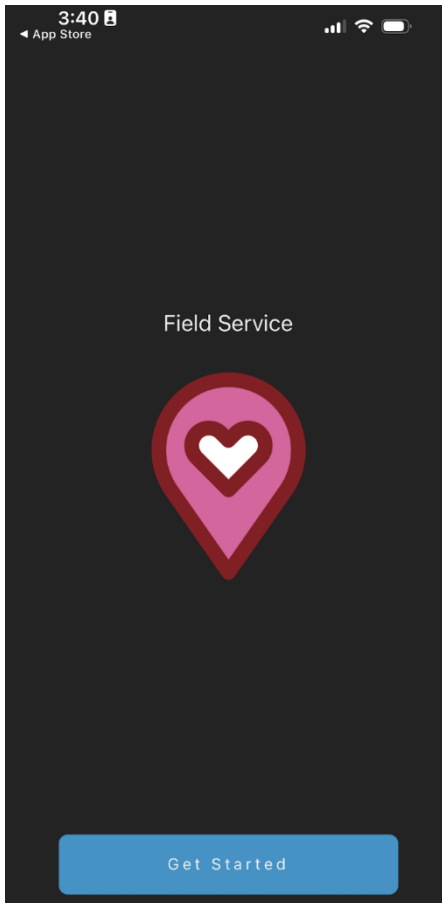


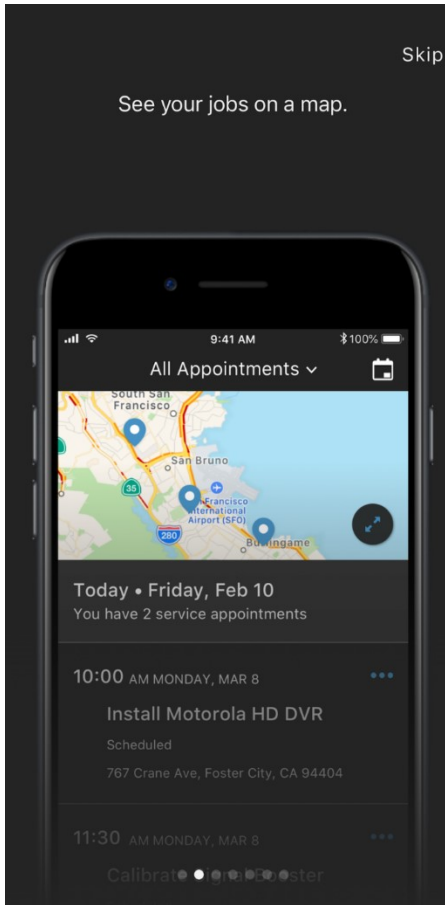
IOS Users:

Logging into Salesforce Field Service Mobile app

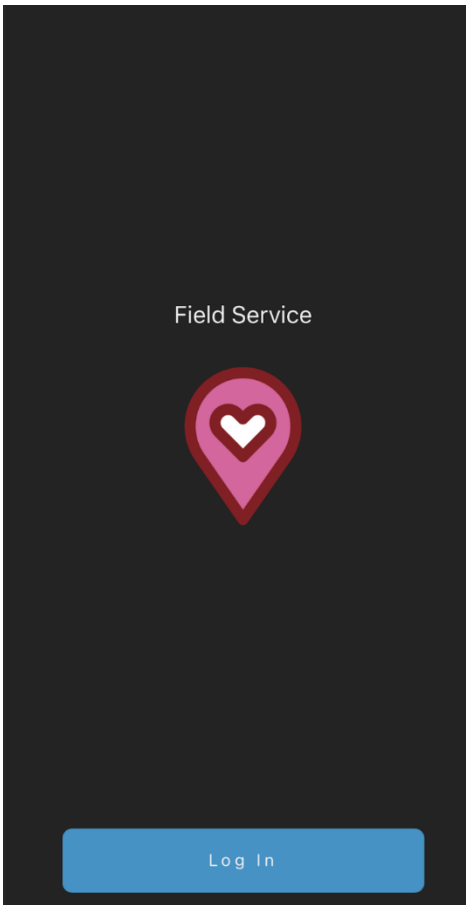
1. Download the Field Service Mobile app from the Apple App Store.
2. Open the App - Select Get Started.



3. Either view all of the tabs on the overview or select Skip.



4. Click Log In.



5. Review Salesforce.com EULA and select I Accept.

## Salesforce.com EULA

### Order Form Supplement for Field Service Mobile App for iOS<sup>1</sup>

This is a legally binding agreement. Please read it carefully. By clicking "I Accept", or installing or using the Field Service Mobile App for iOS software and/or any updates to such software provided by salesforce.com (the "Software"), you:

- agree to the following terms on behalf of the salesforce.com customer with which you are employed, affiliated or associated (the "Customer");
- represent that you have the authority to bind the Customer to these terms, and
- represent that you are an authorized User under the master subscription agreement between salesforce.com and the Customer (the "Master Subscription Agreement").

If you do not have such authority, are not an authorized User, or do not agree to these terms, you may not install or use the Software.

Apple Inc. may, at any time and without notice, restrict, interrupt or prevent use of the Software, or delete the Software from your or the Customer's Apple devices, or require salesforce.com to do any of the foregoing, without entitling the Customer or you to any refund, credit or other compensation from salesforce.com or any third party (including, but not limited to, Apple Inc. or your network connectivity provider).

This Order Form Supplement was last updated on October 6, 2020. It is effective between the Customer and salesforce.com as of the date you first download, install or use the Software, whichever is earliest. You are responsible for reading and complying with any amended version of this Order Form Supplement that is posted at <http://www.salesforce.com/company/legal/agreements> before such version can be made available by salesforce.com via the Software.

#### 1. THIS ORDER FORM SUPPLEMENT

This Order Form Supplement is a part of each order form or other ordering document by which the Customer orders the Field Service service, or a salesforce.com service incorporating the Field Service service (an "Order Form"). The Order Form and this Order Form Supplement are governed by the Master Subscription Agreement. This Order Form Supplement adjusts certain terms of the Master Subscription Agreement, solely with respect to the Software. Capitalized terms used but not defined in this Order Form Supplement have the meanings given to them in the Master Subscription Agreement.

#### 2. THE SOFTWARE

The Software allows Field Service customers to use the Field Service service from Supported Devices. A "Supported Device" is a combination of an Apple device model and relevant iOS software version(s) that is supported by the Software. The Software is provided by salesforce.com as a component of the Field Service service.

#### 3. WHO YOU ARE CONTRACTING WITH

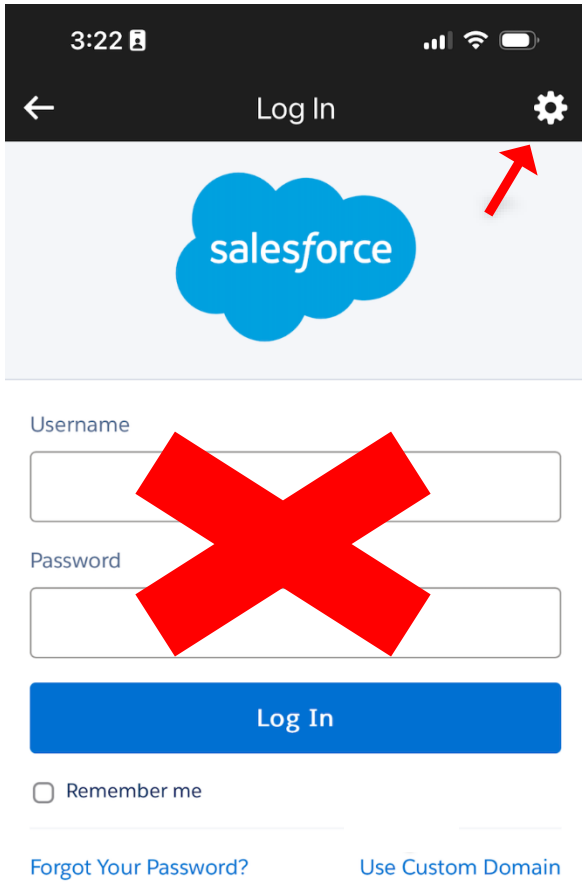
This Order Form Supplement is being entered into between the salesforce.com entity named on the Order Form (either salesforce.com, Inc., salesforce.com Canada Corporation, Salesforce UK Limited (f/k/a salesforce.com EMEA Limited), salesforce.com France S.A.S., salesforce.com Germany GmbH, Salesforce Systems Spain, S.L.U., Salesforce.com Italy S.r.l., SFDC Ireland Limited, Salesforce Tecnologia Ltda., salesforce.com Singapore Pte Ltd., or Salesforce.com Kabushiki Kaisha) ("salesforce.com") and the Customer. In this Order Form Supplement, the term "salesforce.com" means that entity.

#### 4. SOFTWARE LICENSE

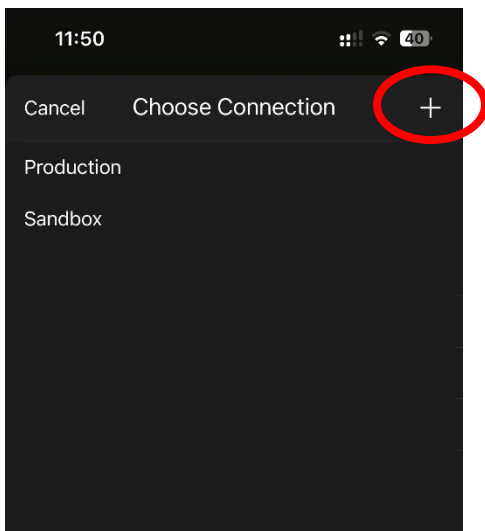
The Software, including software embedded in the Software, is licensed, not sold, to the Customer by salesforce.com only under the terms of the Master Subscription Agreement, the Order Form and this Order Form Supplement, and salesforce.com reserves all rights not expressly granted to the Customer. This Software may include some third-party software; please see the

I Accept

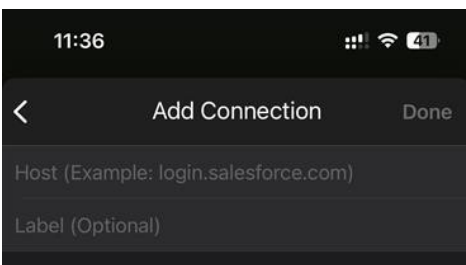
6. Before entering your Username and Password, tap on the gear icon to choose a Connection.



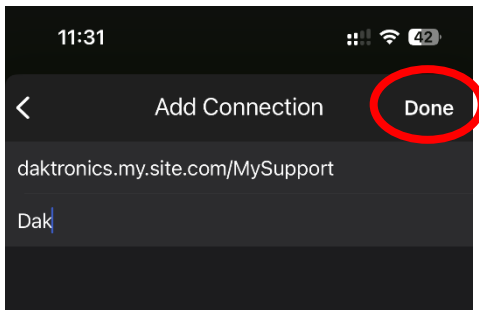
7. Tap on the “+” to create a new connection



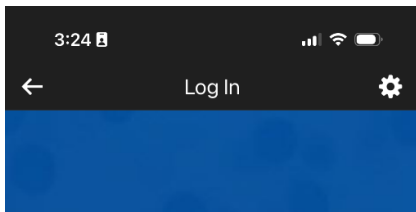
8. Enter the Host, daktronics.my.site.com/MySupport, and a Label for this connection, Dak.



9. Tap “Done” to return to the log-in screen.



10. Enter your email address. This email address is the same as your UPS Login.



Welcome

Log in to mydaktronics to continue to MySupport.

Email address\*

Continue

OR

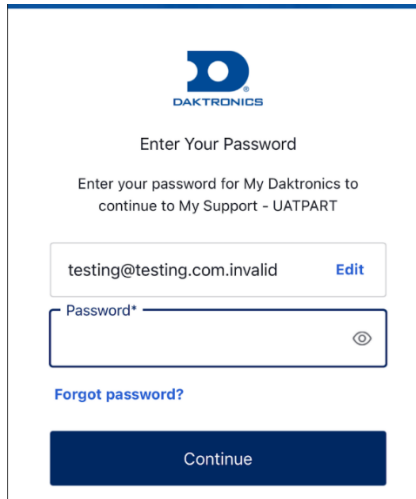


Continue with Daktronics Employee Login

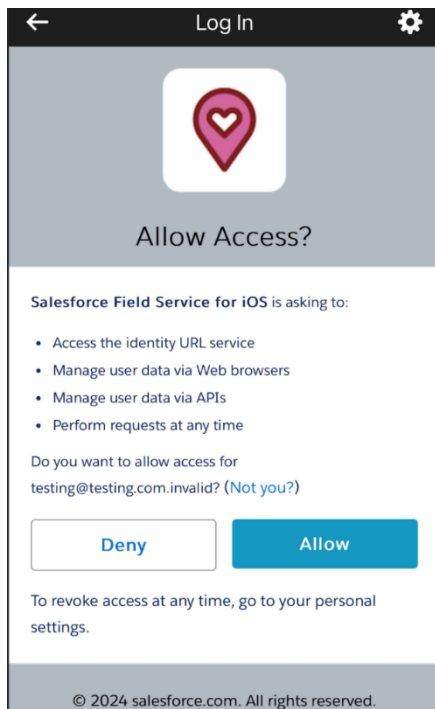
[Venus Control Suite Login](#)  
[Forgot username?](#)  
[Request Daktronics Account](#)  
[Terms of Service](#)  
[Help](#)

11. Enter your password. This password is the same as your UPS Login.

Note: If you do not remember your UPS password, tap “Forgot Password?” to have it reset.

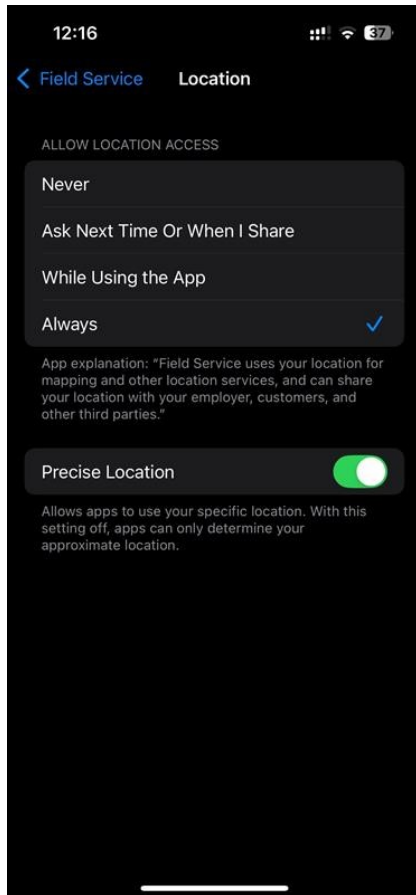


12. You must Allow Access for the Salesforce Field Service for iOS.



13. It is recommended to adjust app setting in your system settings to set location services to always.

Note: Setting the Field Service Mobile App set to Always will give you up to date notifications and pull real time data when you arrive onsite.



14. Once you have logged in successfully you should see a screen with a blank schedule.



3:32




# Schedule



Looking good.

There's nothing scheduled for today.

 Actions



Schedule



Notifications



Profile