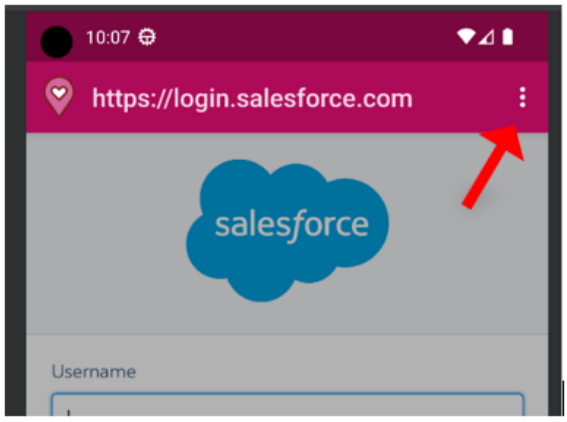
Android Users:

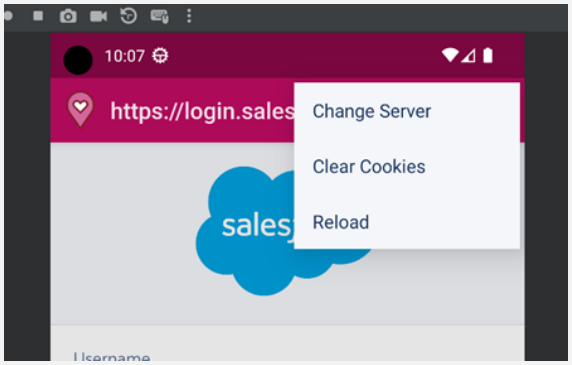
Logging into Salesforce Field Service Mobile app

1. Download the Salesforce Field Service mobile app from the Google Play Store.

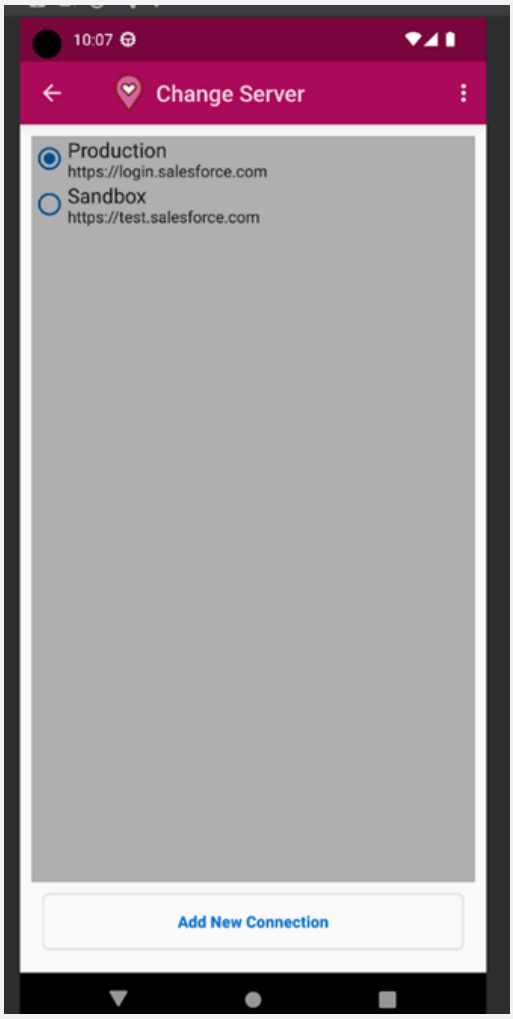
2. Open the App and **before** entering your username and password, select the three vertical dots on top right.



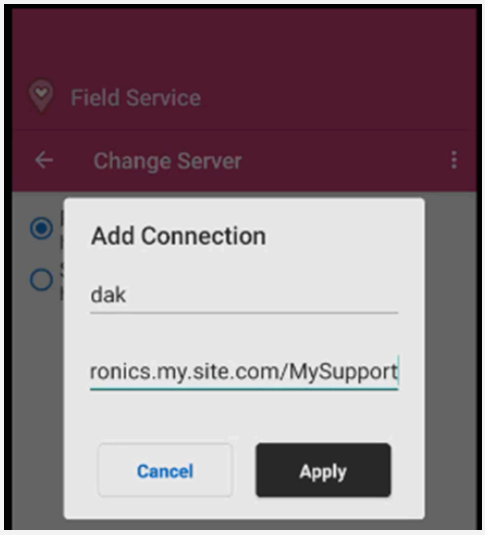
3. Select “Change Server”.



4. Select “Add New Connection” at bottom.

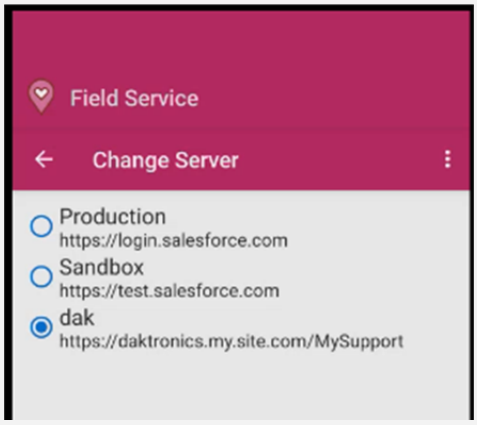


5. In the Name field, type **dak**, and in the URL field, enter the connection address: **daktronics.my.site.com/MySupport**. Select “Apply”.



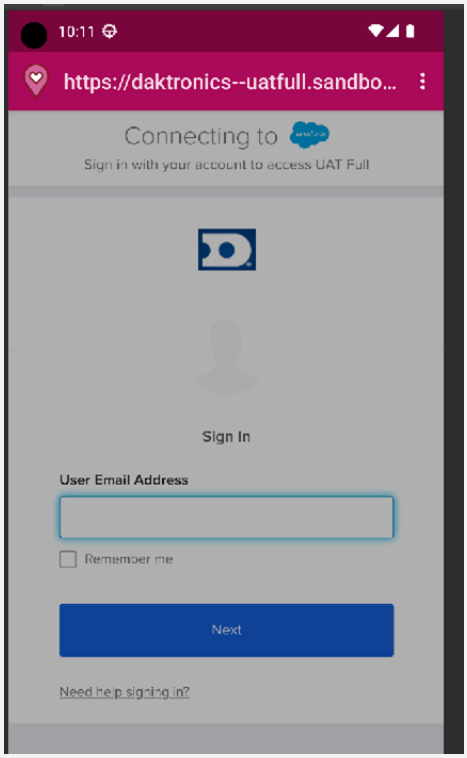
6. After creating and choosing your “dak” connection, **tap the back arrow** next to “Change Server” to return to the Log-in screen.

Note: After creating this custom connection, this will be your default connection when logging in.



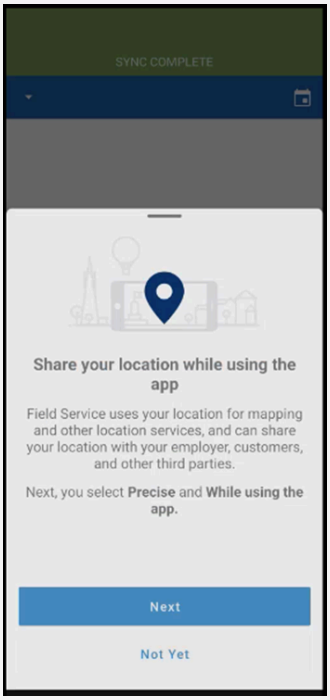
7. Enter your email address and password. This username/password is the same as your UPS Login.

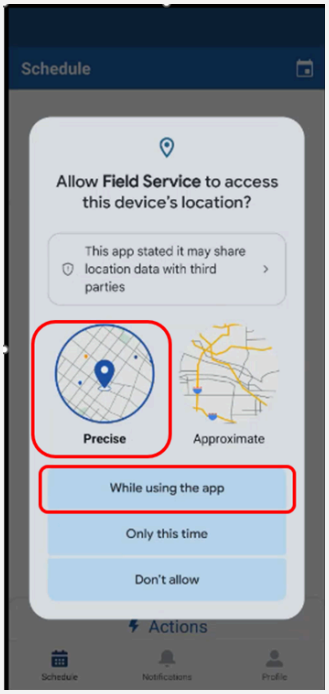
Note: If you do not remember your UPS password, please tap “Need help signing in?” to reset the password.

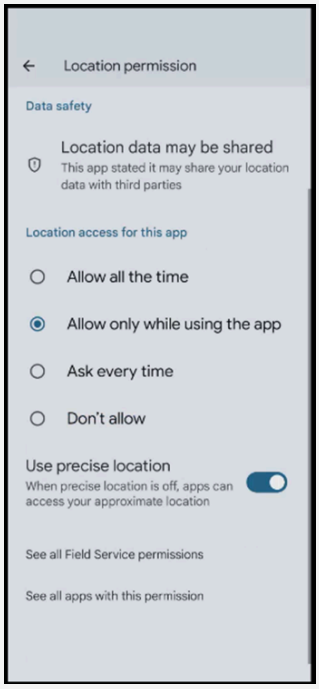
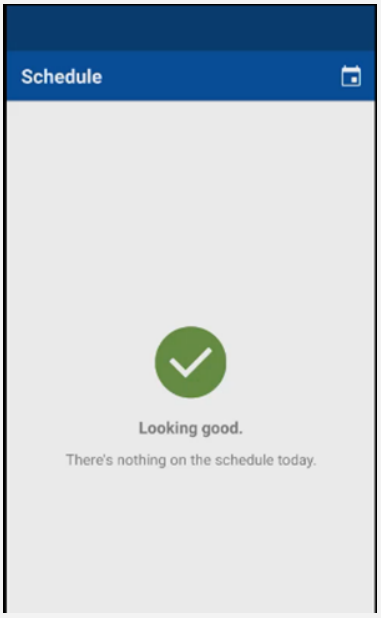


8. If you had not logged in yet on this device, you will be prompted to enter your multi-factor authentication code.

9. You must Allow Access for the Salesforce Field Service.







10. Once you have logged in successfully you should see a screen with a blank schedule.